

## Duncton Village Survey

Over November/December 2019 Duncton Parish Council undertook a survey of local residents, with the purpose of exploring what services/facilities residents would like to see in the village in the future. This report presents the survey findings.

The E-survey was circulated through email and village facebook group to local residents. It was also advertised in the Parish Magazine. Those unused to e-surveys or without access were encouraged to ask neighbours to help them complete the survey. The survey was live during November/December 2019. It should be noted that during this time Heath End Shop re-opened. The survey attracted 29 responses.

### Services lacking in the village

The first question asked respondents to identify any services that they felt were lacking in the village. Those with a number of mentions were:

- Several respondents welcomed reopening of Heath End Shop – also suggested in this context was online ordering (click and collect) and a resident discount/loyalty scheme
- Better public transport (4 respondents) – more frequent to Chichester/Petworth; direct to other locations like Midhurst
- More social activities (5 respondents); cultural events, more talks, lectures, concerts in village hall; activities to bring the whole village together, family events, places for families to meet
- Roadside maintenance- weeding and maintenance of uneven footpaths ( 2 respondents)
- A safer pedestrian crossing over the main road in the centre of the village

Single mentions included:

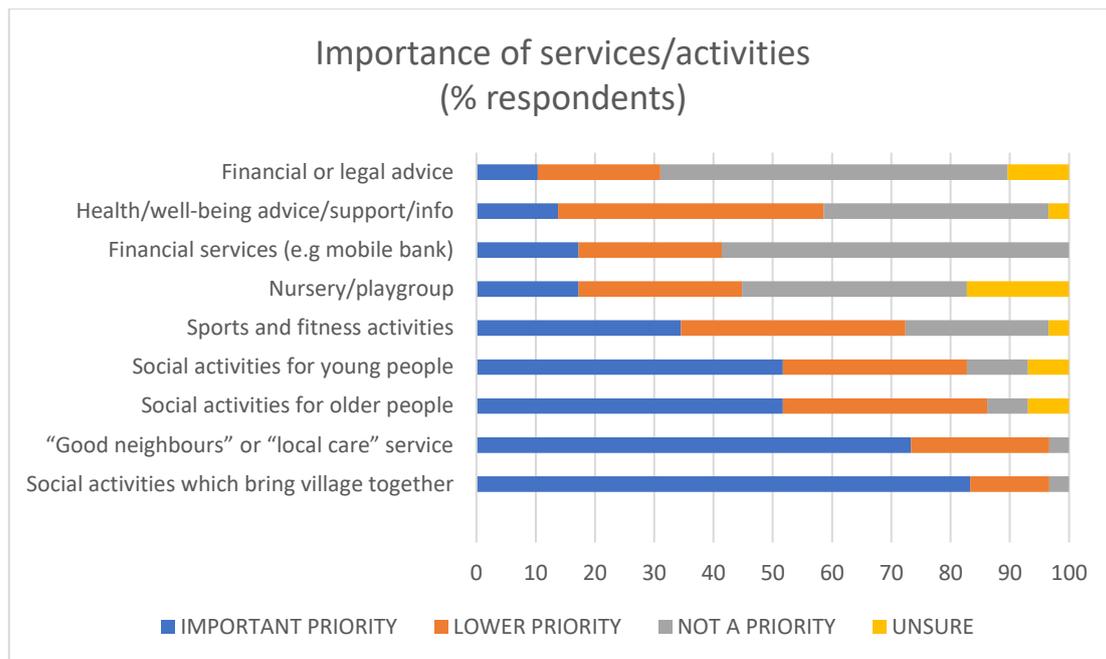
- Duncton residents discount/loyalty scheme at the pub
- Library van coffee shop
- New affordable housing
- Fuel station
- Swimming pool
- Post Office
- Defibrillator nearer the centre of the village
- New fit-for-purpose school bringing Graffham Infant and Duncton Junior together on a single site, with new Community Shop
- The pub could do more to ensure it is accessible, and its facilities are available, to all members of the village.
- Fitness / sporting based facilities

There were some strong opinions expressed about more facilities for young people:

“Please don't put any more playground facilities on the village green it a nightmare to park as it is!! Especially when I am on my 2 hour break and try and get a power nap in at 3pm when all the kids come out of school”

“I think it is fine and PLEASE don't say facilities for young people! That is not what they want, it's what old people think they want”

Respondents were then asked to identify which of a given list of potential services/activities were important to them, with the level of priority they attached. A supplementary question asked them which of the services/activities they had identified was most important to them.



Two areas emerged as a particularly high priority:

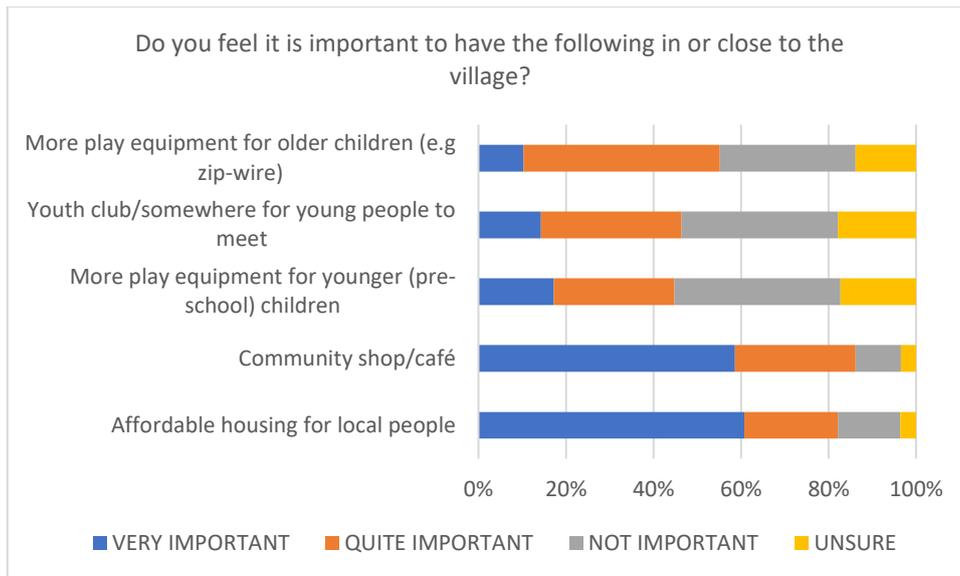
- Social activities which bring the whole village together – important priority for 83% and ‘most important’ for 59%
- Good neighbours/local care service – important priority for 72% and most important for 31%. This was identified as particularly important for older people.

Although financial/legal advice and financial services ranked behind other options overall; it should be noted that these were relatively more important to the youngest age groups (under 25); as were sports/fitness activities.

#### **Village facilities**

Respondents were asked to assess the importance of a range of facilities in, or close to, the village:

- Community shop/café was identified as most important (important or quite important to 87%), and other comments indicated that residents welcome the re-opening of Heath End Shop to fill this gap. One respondent suggested that it would be preferable to have a shop/café in the centre of Duncton.
- 60% felt that affordable housing for local people was important and 23% felt this was quite important.
- Not surprisingly, the under 18s were relatively more likely to identify play equipment for older children as important; however none of this group identified a youth club/somewhere for young people to meet as important.

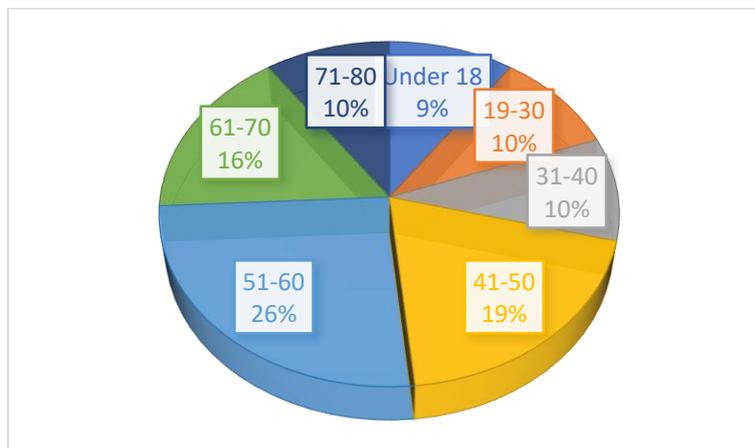


### Village Gates

The survey sought views on the option of installing 'village gates' as a means of encouraging drivers to slow down:

- 28% respondents said this was a good idea and should be a priority
- 33% thought this was a good idea if it was not too expensive
- 39% felt it would not have much impact

### Age profile of respondents



### Caring responsibilities etc.

Five respondents identified themselves as caring for an older or disabled family member or friend and one respondent identified themselves as each of carer of young children; living with a disability/ill-health; low income family.

## What people would like to see stocked at Heath End Shop?

From Duncton Parish Council Village Survey; Nov/Dec 2019

As the shop was re-opening, we took the opportunity to ask people what they would like to see stocked. We have shared this information with the shop proprietors. Verbatim responses are listed below:

I suggest making it bicycle rider friendly as this is a wealthy market. They like coffee and muffins and somewhere to rest in full view of their precious bikes. I used to be 1.. I am so pleased the shop has reopened and support it as I did the old one and feel all the 'anonymous' residents need to show some support also. How is not easy to know.. flyers, quality, reputation, friendliness and easy access - it's not too easy to pull out from behind the car showroom heading south.

High quality basics - the sort that otherwise have to go to M&S or Waitrose. Not the cheaper, convenience store type food.

Nellies Scotch Eggs

Newspaper fresh bread pastries

Eco refill products,

Reasonably priced local basic fresh produce Back to fuel station

nest I can order all the standard essentials as part of my weekly shop. I can order in the evening after work for a delivery the next day. What the nationals can't offer is a wide range of Sussex produce and crafts. I do think an online ordering facility would be awesome as well. Currently I can probably only access the shop 20% of the time it's open due to work, if I could place an order any time it would be fantastic. I may be in the minority with these comments and not worth the investment for the shop but it would be interesting to see if others thought this would be a useful facility.

almond milk

Asian ingredients and snacks

Gin! Locally produced foods. Well stocked though at the moment.

Troels Bendix's home made bread (as stocked by previous proprietors) Meats, eggs and produce from local farms or suppliers

Essentials plus quality deli items and bread

Organic products

The basics, bread, milk, fresh fruit and veg.

Basic store cupboard essentials

Bread

Fresh veg and fruit. Milk (skimmed) Tonic .

Baking ingredients, local produce, 'eco' products, decent coffee (the stuff served at Graffham shop is good), Sunday papers. Key issue for us is price - we would like to support the shop as much as possible but cost of weekly shop is a factor. We have holiday accommodation and I know our visitors will visit for wine, snacks, breakfast and also a general weekend shop

The sausages they sell in their other shop are great! Hopefully these will be sold. Essentials Bread

Milk and Cheese..

Milk alternatives and fresh bread, Nutbourne tomatoes and loo roll

A good range of basic everyday products is essential - i.e. bread, milk, butter, fresh fruits and veg, basic toiletries and medicines etc. and well known brands such as Hellman's mayonnaise, Heinz ketchup, Kellogg's cereals. A good range of reasonably priced wine would be lovely, the freshly baked bread previously supplied was good. Lunch things - pates, cold meats, quiches etc. Things that you can take as a gift when visiting friends - boxes of chocolates or fragranced candles for around £10 or fresh flowers. Local produce when available - e.g. asparagus in season, local organic eggs

Hutchings meat, Nutbourne tomatoes, fresh veg, milk, nellys scotch eggs, good fresh bread.

The basics, milk, butter, sugar, eggs; also flowers and pots of bulbs, something to go with a cup of coffee such as a Danish pastry

Basic affordable produce, local produce.

sandwiches and affordable food

Nice fresh fruit and some yummy homemade quiches / ready meals to eat.

Fresh fruit and vegetables (ideally local or organic) which can be bought as required and without the packaging. I feel that as a community we are really lacking in plastic-free grocery options, so store cupboard staples which can be bought by the customer filling their own container from home or some sort of packaging amnesty/recycling scheme/rewards scheme for customers going plastic free.

Top up groceries, fresh fruit and veg, newspaper delivery